

VISITOR ACCOMMODATION MANAGEMENT PLAN

Alpine Vista

12 Hamilton Drive, Lake Tekapo
Mackenzie District, New Zealand

Property address	12 Hamilton Drive, Lake Tekapo 7999
Property known as	Alpine Vista
Resource consent	[To be assigned — application pending]
Consent authority	Mackenzie District Council
Activity	Residential Visitor Accommodation — up to 8 guests per night
Accommodation unit	4 bedrooms, 4 en-suite bathrooms, separate toilet
Property manager	Greg & Angela Marshall — BookTekapo.co.nz
Manager phone	+64 27 483 3593 (including after-hours)
Document version	Version 1.0 — June 2026
Status	Submitted with Resource Consent Application

NOTE: This VAMP is submitted as part of a resource consent application for visitor accommodation at 12 Hamilton Drive, Lake Tekapo (Alpine Vista).

Once consent is granted, this VAMP will be updated with the consent reference number and submitted to the Planning Manager (planning@mackenzie.govt.nz) for certification prior to visitor accommodation above 6 guests occurring on the site.

1. Purpose and Scope

This Visitor Accommodation Management Plan (VAMP) has been prepared by the consent holder and their appointed property manager, Greg & Angela Marshall — BookTekapo.co.nz, to support a resource consent application for residential visitor accommodation at 12 Hamilton Drive, Lake Tekapo (Alpine Vista).

The property contains a single four-bedroom residential dwelling proposed for use as un-hosted residential visitor accommodation for up to 8 guests per night. The dwelling is currently operating as visitor accommodation for up to 6 guests as a permitted activity, and existing guest management procedures are in place to manage the effects of this activity.

This document addresses the following management requirements:

Section 2	Property Manager contact details, including after-hours
Section 2.2	Arrangements for substitute/replacement Property Manager
Section 3	House rules ensuring compliance with consent conditions
Section 4	Parking plan and guest parking information
Section 5	Complaint management procedure
Section 6	Guest screening procedures
Section 7	Cleaning and garden maintenance management
Section 8	Rubbish and recycling responsibilities
Appendix A	Guest Information Booklet — Alpine Vista

2. Property Manager Contact Details

Property manager	Greg & Angela Marshall — BookTekapo.co.nz
Primary phone	+64 27 483 3593
After-hours phone	+64 27 483 3593 (same number — monitored at all times)
Booking platform	Airbnb and other platforms
Council contact	planning@mackenzie.govt.nz 03 685 9010

2.1 Availability and Response Commitments

- Neighbour or third-party complaint: property manager contacts the guest within 30 minutes of being notified.
- Council compliance enquiry: written response within 2 working days.
- Occupancy records request: produced to Council within 20 working days.
- The manager's contact details are displayed at the property.

2.2 Substitute or Replacement Property Manager

In the event that Greg & Angela Marshall are unable to fulfil the Property Manager role, the following arrangements apply:

- A nominated substitute manager will be appointed to assume all responsibilities under this VAMP during any period of absence.
- The substitute manager will have access to the booking platform, guest contact details, complaint procedures, and all relevant consent documentation.
- The substitute manager's contact details will be communicated to the consent holder and, if the absence exceeds 14 days, to the Mackenzie District Council Planning Manager.

3. House Rules

Guests must accept these rules as a condition of booking.

3.1 Maximum Occupancy and Single Group Booking

- No more than 8 guests are permitted on site at any one time. 'Guests' includes adults, children and infants.
- The property is rented to one group only. Individual room letting is not permitted.

3.2 Quiet Hours and Noise

- Guests must not use outdoor areas between 10:00 pm and 7:00 am, except for entry or egress.
- No amplified music is permitted anywhere on the property between 10:00 pm and 7:00 am.
- Voices should be kept quiet indoors during these hours.

3.3 Visitors of Guests

- Any visitors who are not part of the booking group must leave the site by 10:00 pm.

3.4 No Parties

- The use of the property for parties or large gatherings is prohibited.
- Breach may result in immediate termination of the stay.

3.5 No Smoking; No Pets

- Smoking is not permitted inside the dwelling. No pets are permitted.

3.6 Rubbish and Recycling

- Guests must sort waste correctly using the bins provided. Full details in Section 8.

4. Parking

The site provides four on-site parking spaces: two within the garage and two on the driveway. This is sufficient to accommodate guest vehicles without any need for on-street parking. As the unit is rented as a single group booking, guests travelling together are likely to share vehicles, and four spaces are expected to comfortably meet the parking needs of the activity.

- A parking map showing the designated spaces is provided to guests in the Guest Book and in the pre-arrival digital message.
- Guest parking instructions direct guests to park in the garage or on the driveway and advise that on-street parking is not recommended given the on-site spaces available.

5. Complaint Management Procedure

The following procedure is followed by the Property Manager in managing and responding to complaints from third parties.

Stage	Trigger	Action
Step 1	Complaint received	Acknowledge within 30 min. Record details. Assess urgency.
Step 2	First complaint	Phone guest within 30 min. Remind of rules. Confirm resolution with complainant.
Step 3	Second complaint	Formal verbal + written warning. Stay at risk. Notify complainant.
Step 4	Serious disturbance or third complaint	Terminate stay. Remove guests. Police if required (non-emergency: 105). Record and report.
Step 5	Post any complaint	Follow up with complainant within 24 hrs. Update booking file. Report to Council if applicable.

6. Guest Screening

All bookings are automatically screened through GoodtoBook via Resly (the property management platform) before confirmation.

- If no flags are raised, the booking is confirmed automatically.
- If a flag is raised, the property manager reviews the reason and decides whether to approve or decline the booking.
- Declined bookings are cancelled and the guest is notified.

7. Cleaning and Garden Maintenance

7.1 Cleaning Management

- A professional cleaning team cleans the property after each guest departure, prior to the next arrival.
- The cleaning service includes: full interior clean, linen change, bathroom sanitisation, kitchen deep clean, and property inspection.
- Between stays, the cleaning team identifies any maintenance or repair needs and reports to the property manager.

7.2 Garden Maintenance

- Garden and grounds maintenance is carried out on a regular schedule.
- Maintenance includes lawn mowing, weed control, and general tidying of outdoor areas including the courtyard and deck.
- The property manager ensures the property's external appearance is maintained in keeping with the residential character of the neighbourhood.

8. Rubbish and Recycling Responsibilities

- Bins are provided on-site for general waste, recycling, food waste/compost, and glass.

- Guests are provided with clear waste sorting instructions in the Guest Book and in the pre-arrival digital message.
- Bins are collected weekly in accordance with the Mackenzie District Council collection schedule.
- The property manager or cleaning team conducts a post-collection check to ensure bins are returned and the area is tidy.

9. Occupancy Records

- All bookings are recorded through Resly and/or the booking platform (Airbnb or equivalent).
- Records of guest numbers, dates and duration of stay are retained in original digital format for a minimum of 24 months.
- Records will be provided to the Mackenzie District Council Planning Manager within 20 working days of any written request (planning@mackenzie.govt.nz).
- Private guest information (names, contact details) may be redacted, with redactions clearly noted.

10. VAMP Review and Amendment

- This VAMP will be reviewed annually by the property manager and consent holder.
- If changes are required, a revised VAMP will be submitted to Council for certification.
- Once re-certified, the revised VAMP replaces this document as the operative management plan.

FOR COUNCIL USE ONLY — CERTIFICATION

I certify that this Visitor Accommodation Management Plan for Alpine Vista, 12 Hamilton Drive, Lake Tekapo satisfies the VAMP requirements of the resource consent.

Name: _____ Title: Planning Manager, Mackenzie District Council

Signature: _____ Date: _____

Appendix A

Guest Information Booklet

Alpine Vista, 12 Hamilton Drive, Lake Tekapo

Note to Council

The Guest Information Booklet for Alpine Vista is attached as Appendix A. It constitutes the primary guest-facing document and communicates all house rules, quiet hours, waste instructions, parking guidance, and emergency information to guests.

[Guest Information Booklet document follows]

WELCOME TO

Alpine Vista

12 Hamilton Drive, Lake Tekapo, New Zealand

Your address	12 Hamilton Drive, Lake Tekapo 7999, New Zealand
Property	4 bedrooms • 4 en-suite bathrooms • separate toilet • luxury family home
Maximum guests	8 people total (adults + children + infants)
Parking	4 spaces — 2 in the garage, 2 on the driveway
WiFi Details	See the card at the property and the welcome notice
Check-in time	3:00 pm (or as agreed with your hosts)
Check-out time	10:00 am (please do not stay later without asking first)
Quiet hours	10:00 pm – 7:00 am every night
Your managers	Greg & Ange — BookTekapo (+64 27 483 3593)

We are so happy you chose to stay here.

Alpine Vista is a stunning home with lake and mountain views, sun-drenched living areas, and a wraparound deck. You are in one of the most beautiful places in New Zealand — famous for its brilliant blue lake, the Church of the Good Shepherd, and some of the darkest, most star-filled skies on Earth.

This booklet tells you everything you need to know about your stay. Please read it carefully, especially the House Rules and Emergency sections.

Enjoy your stay!

Greg & Ange — BookTekapo (+64 27 483 3593)

1. Before You Arrive — Important Information

1.1 What We Send You Before Arrival

About 7 days before your arrival, we will send you a digital welcome message including:

- The address and directions to the property.
- Your WiFi network name and password — these are also displayed at the property.
- Parking instructions.
- A reminder of our quiet hours (10:00 pm – 7:00 am) and house rules.
- Waste disposal instructions — how to sort your rubbish correctly (this is required by Mackenzie District Council).

1.2 Your Booking Was Screened for Safety

We use a professional guest screening system called GoodtoBook (connected to our booking platform, Resly) to help keep our property and neighbourhood safe. If your booking was approved, everything is in order and we look forward to welcoming you.

1.3 About This Neighbourhood

12 Hamilton Drive is in a quiet, residential part of Lake Tekapo. Hamilton Drive is a low-volume residential road and many of the nearby homes are also used for short-stay visitor accommodation. The area is a real neighbourhood — some people live here permanently, and others are visitors like you. We ask that you treat the street and the neighbours with the same respect you would want for your own street.

2. House Rules

Our house rules exist to make sure you have a great stay, and that our neighbours are not disturbed. This property is in a quiet residential neighbourhood. Many of our neighbours live here permanently. Please always be respectful of them.

2.1 Maximum Number of Guests

- The maximum number of people allowed in this property at any time is **8 people**.
- This number includes adults, children, AND infants. Please do not invite extra visitors to stay overnight.
- This property is booked as a whole house for one group only. You cannot rent out individual rooms to separate people.
- This limit is a legal requirement of our resource consent from Mackenzie District Council. We must follow it at all times.

2.2 Quiet Hours — Very Important

Quiet Hours: 10:00 pm to 7:00 am, every night

Between 10:00 pm and 7:00 am, please keep all noise low. This means: no amplified music (speakers, stereos, TV at loud volume), and no use of outdoor areas (deck, courtyard, or lawn) except to come and go. Voices should be kept quiet indoors too. Thank you.

- No amplified music is permitted anywhere on the property between 10:00 pm and 7:00 am.
- Outdoor spaces (deck, courtyard, lawn) must not be used between 10:00 pm and 7:00 am, except to come and go from the property.
- Please keep voices and sounds at a low level indoors during quiet hours.
- Any visitors who are not part of your booking group must leave the property by 10:00 pm.
- These rules are conditions of our resource consent. If guests do not follow them, we may be required to end the stay.

2.3 No Parties

- This property is not available for parties, large gatherings, or events of any kind.
- You are very welcome to enjoy the home fully and have a great time — we simply ask that you do not hold a party here.
- If a party or large gathering takes place, we have the right to end your stay immediately, without a refund.

2.4 Smoking Policy — Strictly Enforced

- **This is a strictly smoke-free home.**
- Smoking is not allowed anywhere inside the house at any time. This includes cigarettes, vapes, e-cigarettes, and similar products.
- Smoking is permitted outdoors only, at least 5 metres away from the house.
- Do not smoke on decks, near entrances, under eaves, or where smoke can drift inside.

- All doors and windows must be fully closed before smoking outside. Cigarette butts must be fully extinguished.

2.5 No Pets

- Pets are not allowed in this property.

2.6 Parking

- There are 4 parking spaces at this property: 2 in the garage and 2 on the driveway.
- Please use only the designated parking spaces. A parking map is included in your pre-arrival message and displayed at the property.
- With 4 on-site spaces available, there should be no need for on-street parking. On-street parking is not advised and we ask that you use the on-site spaces provided.
- Please do not block the driveway of neighbouring properties.
- This is a quiet residential street. Please drive slowly and carefully when arriving or departing.

2.7 Security

- Please lock all doors and windows whenever you leave the property, even for a short time.
- Do not give the access code or key to anyone who is not part of your booking group.
- The home and its contents are your responsibility during your stay. Please treat everything with care.

3. Noise, Complaints & How We Respond

We want to be completely transparent about how we manage noise and any complaints.

3.1 If a Neighbour Makes a Complaint About Noise

BookTekapo (Greg & Ange, +64 27 483 3593) maintains a positive relationship with the neighbours in this residential area. If a neighbour contacts us about noise from this property, we will respond immediately:

Step 1 — First Complaint	We will contact you promptly (by phone or message). We will politely remind you of the quiet hours and ask for your cooperation.
Step 2 — Second Complaint	We will contact you again with a formal written warning. We will let you know that if the noise continues, your stay may be ended without a refund.
Step 3 — Serious Disturbance	If there is a serious disturbance — for example, a party, repeated loud noise, or behaviour that disturbs neighbours — we have the right to end your stay immediately and without a refund.
After Any Complaint	We will follow up with our neighbour to confirm the issue has been resolved. We also keep a note on our booking records.

3.2 Contact Details at the Property

BookTekapo manager contact details — Greg & Ange, phone +64 27 483 3593 — are displayed at the property. If you have any problems or questions during your stay, please contact us directly.

3.3 If You Have a Concern About Noise from Neighbours

If you are experiencing noise or a problem from neighbouring properties, please contact BookTekapo (Greg & Ange) on +64 27 483 3593, or message us via the booking platform. For serious issues, you can also contact Mackenzie District Council on 03 685 9010.

4. How to Use the Appliances

Here is a guide to the main appliances in the home. If something is not working or you are unsure, please message us — we are happy to help.

4.1 Heating & Air Conditioning

- The house has a heat pump with air conditioning. Use the remote control on the wall to set your desired mode (Heat, Cool, Fan, or Auto) and temperature.
- Lake Tekapo can be very cold at night, even in summer. We recommend setting the heat pump to 'Heat' before going to bed.
- Please turn the heat pump off when you go out for the day.

4.2 Oven & Stove

- Set your desired cooking function and temperature using the dial or buttons.
- Always use the rangehood extractor fan above the stove when cooking. This removes smoke and cooking smells from the home.
- Please do not leave cooking unattended.

4.3 Dishwasher

- A limited supply of dishwasher tablets is provided to get you started. If you need more, they are available at the Four Square supermarket in the village centre.
- Remove the plastic wrapper from the tablet. Press the power button, select 'Normal', and press start.

4.4 Washing Machine

- The property has a washing machine for your use during your stay.
- Press the power button, then select your cycle using the dial. A normal wash cycle takes about 1 hour.
- Important: Do not try to pause or stop the machine mid-cycle. The door will lock until the cycle finishes.

4.5 Television

- The Smart TV has streaming apps available. Press the 'Home' button on the remote to access apps.
- You can log in to your own streaming account (Netflix, Disney+, YouTube, etc.). Please remember to log out before you leave. If you forget, our cleaning team will log you out after check-out.

4.6 WiFi Internet

- Your WiFi network name and password are displayed at the property.
- If the internet is not working, turn the WiFi modem off at the wall for 2–3 minutes, then plug it back in. Wait 3 minutes for it to restart.
- If you still have problems, please message us for help.

4.7 Coffee Machine

- A coffee machine is available in the kitchen for your use.

- A limited supply of coffee is provided to get you started. If you need more, coffee supplies are available at the Four Square supermarket in the village centre.
- Please follow the instructions on or near the machine.

4.8 Microwave & Toaster

- A microwave and toaster are provided in the kitchen for your convenience.

4.9 BBQ

- A BBQ is located in the private courtyard at the back of the house.
- Please clean the BBQ grill after each use.
- Ensure the BBQ is fully turned off and cooled after use. Do not leave the BBQ unattended while lit.
- Please be mindful of neighbours when using the BBQ in the evening — remember, outdoor areas must not be used after 10:00 pm.

4.10 Extractor Fans

- Kitchen extractor fan: Please switch on every time you cook.
- Bathroom extractor fans: Please switch on every time you shower. This prevents moisture and condensation.

5. Waste, Recycling & Bins

Correct waste disposal is required by Mackenzie District Council. We will send you full instructions in your pre-arrival digital message. Please read this section carefully.

5.1 The Bins

Red / Black bin	General waste — rubbish that cannot be recycled or composted.
Yellow bin	Recycling only — clean cardboard, paper, plastic bottles, tins and cans. Rinse food containers first. Glass must NOT go in this bin — use the blue box.
Green bin	Food waste / compost only — fruit and vegetable scraps, food leftovers, tea bags, coffee grounds. No meat, fish, or dairy.
Blue plastic box	Glass only — glass bottles and jars. Rinse before placing in the blue box.

5.2 Where Are the Bins?

- The bins are located at the side of the property. Your pre-arrival message will confirm the exact location.
- Please always return bins to their designated location after use.

5.3 Please Help Us

- Before you check out, please place all rubbish in the correct bin.
- Do not leave rubbish in bags on the floor, on the deck, or outside the bins.
- Please keep the bins tidy so that animals do not get into them.

6. Cleaning & Check-Out

6.1 When You Check Out

Our professional cleaning team will come after you leave. Here is what we ask:

- Place all rubbish in the correct bins (see Section 5).
- Leave sheets on the beds — our laundry team will collect everything.
- Leave used towels in the bathrooms.
- Wash up any dishes or run the dishwasher.
- Wipe down the stovetop and benches if you have cooked.
- Clean the BBQ grill if you have used it.
- Turn off all lights, the heat pump, and other appliances.
- Lock all doors and windows.
- Return keys or access codes as instructed at check-in.

6.2 Check-Out Time

Check-out is 10:00 am

Please ensure you have left the property by 10:00 am on your departure day. If you need a later check-out, please ask us at least the night before.

7. Emergencies & Safety

Emergency services in New Zealand: Dial 111 (Police, Fire, Ambulance)

7.1 Fire Extinguisher

- A fire extinguisher is located in the property. Pull the pin, point the nozzle at the BASE of the fire, and squeeze the handle firmly.
- If a fire is large or spreading, do not try to fight it. Leave the building immediately, close doors behind you, and call 111.

7.2 Nearest Hospital

- Timaru Hospital: 23 Queen Street, Timaru — Phone: 03 684 4000
- This is the nearest full hospital, approximately 1.5 to 2 hours' drive from Lake Tekapo.
- The Tekapo Medical Centre provides local general health services. Check their hours on arrival or ask us.

7.3 Free Health Advice by Phone

Healthline: 0800 611 116

Free 24-hour, 7-days-a-week health advice phone line in New Zealand. Call any time if you are unsure whether you need to see a doctor or go to hospital.

7.4 Earthquake Safety

New Zealand can experience earthquakes. Here is what to do:

- DROP down to your hands and knees immediately.
- COVER your head and neck with your arms. Get under a sturdy table if possible.
- HOLD ON until the shaking completely stops.
- Do NOT run outside during the shaking. Stay away from windows.
- After the shaking stops, check for injuries and hazards.

7.5 Alpine & Weather Safety

- Lake Tekapo weather can change very quickly. Always check the weather forecast: metservice.com
- In winter, roads around Lake Tekapo can have ice and snow. Drive slowly and carefully.
- If you are going hiking, always tell someone where you are going and when you expect to return. Register at adventuresmart.org.nz

8. Getting Around Lake Tekapo

8.1 Distances from the Property

Village centre	~1 km north — about 12 minutes' walk or 2 minutes by car
Christchurch Airport	~225 km north — approximately 3 hours by car
Queenstown Airport	~255 km south — approximately 3.5 hours by car
Aoraki / Mount Cook	~105 km south — approximately 1.5 hours by car
Roundhill Ski Area	~32 km — approximately 35 minutes by car (winter only)
Mt Dobson Ski Area	~65 km via Fairlie — approximately 55 minutes by car (winter only)

8.2 Shuttle Services

- Cook Connection: Scheduled shuttle between Lake Tekapo, Aoraki/Mt Cook, and Christchurch. cookconnect.co.nz
- Atomic Travel: Buses and shuttles to Christchurch and Queenstown. atomictravel.co.nz

8.3 Cycling & Walking

- The village and lakefront are easy to explore on foot or by bike.
- The lake foreshore walkway is accessible within 15 minutes' walk from the property.
- E-bikes and mountain bikes are available for hire in the village centre.

9. Local Amenities & Things to Do

Lake Tekapo village is compact and friendly. Almost everything you need is within 1 km of the property.

9.1 Dining, Cafés & Bars

- Astro Café — Summit of Mount John with 360° panoramic views. Open daily (weather permitting).
- Kohan Restaurant — Japanese cuisine in the village centre with lake views.
- Mackenzie's Bar & Restaurant — At Peppers Bluewater Resort on the lakefront.
- Lake Tekapo Village Café — Casual daytime café in the village centre.
- Four Square Supermarket — Groceries, deli, fresh produce, liquor. Open daily.

Note: Hours vary by season. Check ahead, especially for dinner on weekdays.

9.2 Must-Do Experiences

Earth & Sky Stargazing	Guided tours at the Mt John Observatory. Book in advance: earthandsky.co.nz
Tekapo Springs	Outdoor hot pools, water slides and ice skating (seasonal): tekaposprings.co.nz
Mt John Summit Walk	Free walk with 360° panoramic views (~1.5 hrs up).
Church of the Good Shepherd	Iconic 1935 lakeside chapel — one of NZ's most photographed buildings.
Lake Tekapo Foreshore Walk	Easy 4 km lakeside loop. ~1 hour.
Aoraki / Mt Cook Day Trip	1.5 hrs south. Walk the Hooker Valley Track (3 hr return). Allow a full day.
Scenic Flights	Helicopter and fixed-wing tours over the Southern Alps from Tekapo airfield.

9.3 Skiing (Winter)

- Roundhill Ski Area — ~32 km (35 min). Family-friendly with stunning lake views. roundhill.co.nz
- Mt Dobson Ski Area — ~65 km via Fairlie (55 min). Higher altitude, drier powder. mtdobson.co.nz

9.4 Day Trips

Aoraki / Mount Cook	~105 km south (1.5 hrs) — Hooker Valley Track, scenic flights, glacier views.
Lake Pukaki	~60 km south (50 min) — Intense turquoise colour with Mt Cook backdrop. Free.
Twizel	~50 km south (40 min) — Township with cafes, supermarkets, Lake Ruataniwha.
Omarama	~80 km south (55 min) — Gliding, Clay Cliffs, hot tubs.

Fairlie	~65 km north-east (50 min) — Mackenzie's Bakery, charming small town.
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9.5 Seasonal Highlights

Spring (Sep–Nov)	Wildflowers, snow on peaks, fewer crowds.
Summer (Dec–Feb)	Lupins in bloom. Long warm days ideal for lake activities. Busiest season.
Autumn (Mar–May)	Golden tussock, clear skies, excellent stargazing. Quieter.
Winter (Jun–Aug)	Snow, skiing, exceptional stargazing. Cold — pack warm layers.

9.6 Food Delivery

- Food delivery apps have very limited or no coverage in Lake Tekapo. We recommend cooking at home, dining out, or collecting takeaways from the village.
- Your delivery address if ordering online: 12 Hamilton Drive, Lake Tekapo 7999.

10. History of Lake Tekapo & the Mackenzie

The Mackenzie Basin and Lake Tekapo have a rich history stretching back centuries — from Māori navigators to European settlers, and from high-country sheep stations to one of the world's great astronomical observatories.

10.1 Māori History — Takapo

The lake's Māori name is Takapo. The Mackenzie Basin was part of the territory of Ngāi Tahu, the principal iwi of the South Island. Māori first passed through the Mackenzie during expeditions south from Canterbury in search of pounamu (greenstone), moa, and fish. The basin served primarily as a travel corridor linking coastal Canterbury to the southern lakes and the West Coast pounamu trails.

Aoraki / Mount Cook holds deep spiritual significance for Ngāi Tahu. According to tradition, Aoraki is the most sacred ancestor of Ngāi Tahu — a figure from creation mythology whose canoe became the South Island itself.

10.2 European Settlement — The Mackenzie Country

European explorers first crossed the Mackenzie Pass from Canterbury in the early 1850s. The region takes its name from James 'Jock' Mackenzie — a Scottish shepherd who, in 1855, was found driving approximately 1,000 stolen sheep over the pass by night. The vast tussock grasslands proved ideal for large-scale sheep farming, and great runs were established in the 1850s and 1860s.

10.3 The Church of the Good Shepherd

Built in 1935 from local Mackenzie schist stone, the Church of the Good Shepherd was designed as a memorial to the pioneers of the Mackenzie Basin. The famous east window behind the altar frames the view of the lake and mountains. It is listed as a Category I historic place by Heritage New Zealand.

10.4 Astronomy & the Dark Sky Reserve

Mount John Observatory was established in 1965 by the University of Canterbury. In 2012, the Aoraki Mackenzie International Dark Sky Reserve was formally established — one of only a handful of gold-tier dark sky reserves on Earth. On a clear, moonless night, the Milky Way is clearly visible to the naked eye. We strongly encourage you to take an evening to simply stand outside and look up.

11. Contact Details & Final Note

Your property managers	Greg & Ange — BookTekapo
BookTekapo manager phone	+64 27 483 3593
How to contact us	Message via your booking platform, or call/text +64 27 483 3593.
New Zealand emergencies	111 (Police, Fire, Ambulance)
Healthline (free, 24/7)	0800 611 116
Timaru Hospital	03 684 4000
Mackenzie District Council	03 685 9010 — mackenzie.govt.nz
Property address	12 Hamilton Drive, Lake Tekapo 7999

We hope you have a truly wonderful stay in Lake Tekapo.

With warm regards,

Greg & Ange — BookTekapo (+64 27 483 3593)