News & Information from Mackenzie District Council



Twizel Watermain Upgrade

Major work to replace Twizel water main due to start in two weeks

Mackenzie District Council has awarded a \$2.4 million contract to undertake the first package of water main renewal in Twizel. Infrastructure originally provided by the former Ministry of Works was not intended as a long term solution and replacement is now required. The new pipes will ensure Twizel has a robust network that will serve the township for decades to come.

Work is due to commence in approximately two weeks time, and is expected to take twenty four weeks to complete. The contractor will provide communication locally as the project progresses, and will ensure residents and businesses are given plenty of warning if interruptions to service are expected.

Bylaw Review Update

Bylaws are rules made by Council under the Local Government Act 2002 (the "Act") and impact the way we live, work and play. They are created for the purpose of:

- Protecting the public from nuisance;
- Protecting, promoting, and maintaining public health and safety; and
- Minimising the potential for offensive behaviour in public places.

Bylaws are also made to regulate activities such as solid waste and to manage, regulate and protect Council infrastructure from damage, misuse or loss, including the public water supply network and cemeteries.

Footpath Improvements

Thank you to those who took time to share feedback via our engagement platform on the forthcoming work to improve and upgrade shared pathways in the three townships. We've considered all the responses, updated our lists, and are in the process of allocating the work to contractors. Please note that the engagement process is to gather feedback - questions should be directed to our customer service team at the email below or on 0800 685 8514. This ensures your query is logged into our system and allocated a reference number, and can be tracked and allocated internally.

We'll be working with the contractors to understand when work will take place, and will share this informaton with the community in due course.

A Coat of Arms vs. a Logo.

Mackenzie District Council will be rolling out a new logo - read on to understand the difference between a 'coat of arms' and a 'logo'.

While the region has a strong, contemporary tourism brand, the Local Government body itself has not evolved for many years, and has become dated compared to other councils. Almost all Councils in New Zealand have a coat of arms and a logo. Mackenzie District Council doesn't currently have a logo, and tends to use the coat of arms in its place.

Heraldry in a local government context usually refers to a coat of arms, consisting of a helmet, shield and crest. It may also include a motto. Its usage dates back to ancient times in Britain. Cities adopted coats of arms to give themselves a unique sense of identity. The College of Arms in London approves designs on behalf of the Crown. Use of the Coat of Arms is defined by Local Government Act 2002 (Section 234). In short you must have prior written consent of the Council before using the Crest. Our coat of arms will remain an important part of our identity & heritage. It will continue to be used by the Mayor's office, on some documents and on the Mayoral chains.

A logo is a symbol, name or trademark of an organisation. Logos are used because they represent a concise image of the organisation. A picture, as they say, can speak a thousand words. People generally find it easier to remember a simple image over words alone. Our eyes are drawn to visual objects and well designed logos add visual appeal to documents and web pages.





We've received great feedback via our Let's Talk engagement platform on the forthcoming Mobile Trader Bylaw review - and the survey is open until March 15. These views are considered by our planning team before preparing the draft. The draft will be published and there will be further opportunity to provide feedback before the bylaw is formally adopted. We'll be adding a number of other surveys to the Let's Talk platform in the next couple of weeks, and we hope you'll take a few moments of your time to let us know what you think.

We've been asked 'Why does the Let's Talk platform require a login?' When you sign up we gather some simple demographic data: age group, where you live, etc. This information enables us to analyse the data using different measures. For example, we can see differences in feedback by township, which might result in different outcomes for each town to suit their particular needs. Or if asking for feedback on pensioner housing we might be particularly interested in what people of a certain age are telling us. In another case, we might want to know what differences there are in feedback from local residents, compared to ratepayers who might live in Christchurch but own a holiday home in the District. Data relating to individuals is held securely, and does not appear in reports or analytics. Logging in means we don't have to ask for that data every time, and tends to exclude those who are abusive and disruptive, resulting in much higher quality feedback - which ultimately helps us deliver better outcomes for our communities.

You can access the Let's Talk platform via a computer or mobile device, and public computers are available in the libraries or Council Offices. For those who are genuinely unable to complete feedback online, you can make an appointment with our customer services team who will be happy to assist. Please note that questions should not be part of feedback - but directed to our customer services team on 0800 685 8514. Join the discussion at: www.letstalk.mackenzie.govt.nz.



Twizel Vistor Terminal Installation

Work commenced last week to install foundations for the new interactive visitor terminal in Twizel. The unit itself was held up due to COVID-19 related shipping delays, but is now in New Zealand and being configured.

We appreciate your patience and understanding while the building work is underway. This design deconstructs the landscape into slashes of colour, represented in the logo like reflection on water. The colour palette is drawn from those found in our



local environment. It is an abstract interpretation of the uniquely Mackenzie landscape without being distinctly one scene. A robust typeface with plenty of character adds to the visual representation of the district in this fresh, modern design.

You'll see our new logo and the associated colour palette starting to appear on documents, Council vehicles and signage over the coming weeks and months. To keep cost to a minimum, we won't be changing everything in one go, but will adopt the new look and feel as and when we incorporate planned changes and upgrades.

Dates of Upcoming Meetings

15 March 16 March	Twizel Community Board Council Meeting	Event Centre, Twizel, 3pm Council Chambers, Fairlie, 9.30am
16 March	Audit & Risk Committee	Council Chambers, Fairlie, 1pm
17 March	Tekapo Community Board	Community Hall, Tekapo, 3pm
18 March	Fairlie Community Board	Council Chambers, Fairlie, 4.30pm
20 April	Committee Meetings	Council Chambers, Fairlie, 9.30am
20 April	Commercial & Economic	
	Development Committee	Council Chambers, Fairlie.
20 April	Strategy Committee	Council Chambers, Fairlie.
20 April	Planning & Regulations Committee	Council Chambers, Fairlie.
18 May	Council Meeting	Community Lounge, Twizel, 9.30am

Committee meetings follow the preceding meeting and so start times will vary. The public are welcome to attend meetings. Occasionally times and venues change so please call and check beforehand. There is a public forum at the beginning of each Council and Community Board meeting and members of the public are invited to address Elected Members on relevant matters. Agendas are available on the Council website at least two working days before each meeting.

mackenzie.govt.nz

0800 685 8514