

News & Information from Mackenzie District Council



Mackenzie District Residents Opinion Survey

Each year Council asks communities to give feedback on services and facilities. Using the link below you will be asked a series of questions that are related to each of Councils services and an overall rating on Council itself.

Scan the QR code with your phone camera to go to the survey, or type this address into your web browser.

survey.alchemer.com/s3/8363683/MDCROS2025

There is also an opportunity to win a \$100 voucher for taking the time to fill in the survey. The use of survey data helps Council to understand what is working well and what might need to be changed.



Adoption of the Annual Plan

At its meeting on Monday 30 June 2025, the Mayor and Councillors adopted the Annual Plan for 2025/26, which includes the annual budget and work programme.

This followed a series of workshops and meetings from January, in which Councillors worked through the Council's budgets. Following those workshops Councillors also adopted key decisions as part of the Annual Plan at Council meetings on 25 March, 08 April and 17 June. These decisions included a more user pays approach for public toilets and excess water charges. The alternative to that would have been higher rates increases.

The overall rates increase for 2025/26 is 10.7%. This is slightly lower than the 10.8% signalled in year two of the Long-Term Plan 2024 – 2034.

Scan the QR code or follow this trail in your web browser - mackenzie.govt.nz > Council > Strategies, plans and reports > Annual plan



Local Elections 2025 - Nominations open until 1 August



**I'M RUNNING FOR MORE
RECYCLING. ARTS &
CULTURE. THRIVING
BUSINESS. WHATEVER
YOU'RE RUNNING FOR, RUN.**

Find out more at mackenzie.govt.nz/elections





Water Services and Parks & Recreation Services

Council's contract with Whitestone ended on 30th June 2025. We extend our gratitude to the Whitestone staff and management that have served our community for a considerable period of time.

Water Services

To mitigate cost increases and for a variety of reasons, Council have agreed to bring the operation of the Three Waters water and wastewater treatment and reticulation services in-house. We are delighted that the majority of the water services team have decided to join Mackenzie District Council from 1 July 2025.

The same level of service will be provided by the in-house water team, who will be working from the current locations in Twizel and Fairlie.

Parks & Recreation Maintenance

The tender to provide parks and recreation services closed on 12 June and the contract has been awarded to Corde who specialise in contracting and maintenance services across the South Island of New Zealand.

Corde will take some time to establish their operations in Mackenzie. Transitional arrangements are in place to ensure that critical services including toilet cleaning, emptying of litter bins and sexton services can continue until the new contract is fully operational. Contractors are also available to assist in the event of any adverse weather events and cleanup operations.

During this period, there may be slight delays in actioning requests for service - we will attend to issues as quickly as we are able. We request your patience and understanding while we work through the interim period.

Customers can continue to report issues to council in the usual way - via our website, in person at one of our offices, or by calling us on 03 685 9010.

Report an issue or problem?

Contact us on 0800 685 8514 or email info@mackenzie.govt.nz



Dates of upcoming meetings

Date	Meeting	Time	Location
Wednesday 23 July	Tekapo Community Board Meeting* Lake Tekapo Community Hall	3:00pm - 5:00pm	Tekapo
Thursday 31 July	Fairlie Community Board Meeting* Council Chambers, Fairlie	4:30pm - 6:00pm	Fairlie
Monday 25 August	Twizel Community Board Meeting* Twizel Community Lounge	4:30pm - 6:00pm	Twizel
Tuesday 26 August	Council Meeting* Council Chambers, Fairlie	9:30am - 4:00pm	Fairlie

*This will be the final meeting before Local Government Elections in October.

The public are welcome to attend meetings. Occasionally times and venues change so please call and check beforehand. There is a public forum at the beginning of each Council and Community Board meeting and members of the public are invited to address Elected Members on relevant matters. Agendas are available on the Council website at least two working days before each meeting.

Public Health Notice

Some plumbing fittings have the potential to allow minute traces of metals to accumulate in water standing in the fittings for several hours.

Although the health risk is small, the Ministry of Health recommends that you flush a cup-full of water from your drinking water tap each morning before use to remove any metals that may have dissolved from the plumbing fittings.

We are recommending this simple precaution for all households, including those on public and private water supplies.

